



# HOPE'S DOOR



***2019 Annual Report***





# HOPE'S DOOR

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Carla Horton, MPA

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Carla Horton  
Barbara Turk  
Martha Obler Kohn  
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Designer: Margo Goody  
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# FROM THE EXECUTIVE DIRECTOR



CARLA HORTON

The last year was a time of unprecedented growth at Hope's Door, with the launch of three new programs.

- **Hope's Door Legal Center:** Thanks to a \$1.9 million, five-year grant award from the NYS Office of Victim Services (OVS), we opened the Hope's Door Legal Center where our attorneys provide information, referrals, advice and direct representation for victims of domestic violence in family law cases, divorce actions, immigration, and related matters.
- **Family Justice Center Collaboration:** Thanks to an award from OVS, we and partner organizations were able to re-open the FJC at the county courthouse where our bilingual advocate helps victims seeking orders of protection and related legal remedies.
- **Human Trafficking Collaboration:** In this collaboration, we are working with Pound Ridge Chief of Police David M. Ryan, the County Office for Women, and Catholic Charities to assess all domestic violence victims coming to Hope's Door for overlaps with human trafficking and to refer victims for services.

During the past year, we:

- Provided 5,560 days of safety in our shelter
- Responded to 801 hotline callers in crisis
- Served 273 parents with a combined total of 534 minor children
- Provided counseling and advocacy services to 358 women, 37 men, and 61 children
- Assisted 64 participants in our Next Step program to overcome vocational barriers
- Provided 110,488 units of empowering service to 459 victims
- Empowered 8,862 young people with potentially life-saving information about abuse and healthy relationships.

Please know that our success with prevention and intervention could not happen without the survivors whose courage inspires us each and every day in combination with our dedicated staff, Board of Directors, Advisory Board, donors and volunteers. Thank you for sharing in our mission.

## STATEMENT OF CHARITY ACCOUNTABILITY:

Hope's Door wants the public to have complete confidence in our charitable work. We are recognized by the IRS as a 501 (c) (3) non-profit charity. Our tax ID number is 13-3023259. Contributions are tax deductible to the extent provided by law.

Contact us or refer to our website to review the following:

IRS Letter of Determination • Annual Reports • Audited Financial Statements • IRS Form 990





# Voices of Survivors

**I am a survivor of 20 years of abuse.** When I went to Hope's Door, I didn't know who I was anymore. I couldn't even decide on wheat or rye bread. Yet, I wasn't judged. Nobody asked me why I stayed or blamed me for anything. I felt safe to open up in counseling and in my support group. It took four years, but now I'm working in community health and formed a nonprofit that encourages other survivors to speak out about the manipulation, revictimization, and victim blaming within the court system. If it weren't for Hope's Door, I never would be where I am now. Hope's Door is truly a door to hope.



**My husband abused us for years,** threatening to hurt me, hurt the children, to kill himself. He had guns, including one he kept under the mattress. I was so afraid that I locked myself in a room at night. I never called the police until I found my jewelry missing. They referred me to Hope's Door, where I began counseling and joined a support group. I wanted to make it on my own but didn't know where to start. That's when my counselor walked me over to the Employment Specialist in the Next Step Economic Empowerment Program. I'm now divorced and able to provide for my children.



**When my daughter and I walked into the Hope's Door shelter,** we stood there observing the women, children and staff. They seemed as close as family. I hadn't experienced that kind of warmth in a long time. It was something I was afraid of, but desperately desired. The staff was always there for us, even in the midnight hours when sadness would creep up. They helped me become strong again and regain the confidence to push forward. I went back to school, finished my degree, and now help other women. Hope's Door is a gem to those buried in grief and danger. It is a life boat to those who are drowning in misery. It is hope for the hopeless.



**When Emily arrived at our shelter,** she exhibited many developmental delays and behaviors of children traumatized by abuse. She rarely spoke, was resistant to staff interventions, and would quickly run back to her mother. We began by helping Emily's mom learn skills that could help reverse the trauma of abuse and enrolled Emily in a good preschool. All of this began to yield improvements. Emily began to speak up, ask questions, smile more often, and befriend other shelter children.





# SAFETY: The Cornerstone of All Services

## 24-HOUR HOTLINE

The hotline is the gateway to our services. We encourage people to call and speak up for themselves or for someone who can't. During the year, we responded to 801 callers.

## SAFETY PLANNING AND DANGER ASSESSMENTS

Safety planning and danger assessments are among the most important services we provide. We help victims assess their level of danger and empower them with safety strategies — whether the victim decides to leave or to stay in the relationship.

## EMERGENCY SHELTER

It takes courage to leave home and walk into our shelter. Victims leave behind not only the abuser but also family, friends, neighbors, job, and other sources of love and support. Imagine your life without these comforts. It's almost unimaginable — perhaps as painful as the abuse left behind. During the year, we provided 5,560 days of safety to 78 victims, including 45 women, 3 men and 30 children.

## COUNSELING, SUPPORT AND ADVOCACY

Our counseling, support group, and advocacy program is a safe place to break the silence about the violence, to learn safety strategies and to prudently plan for the future. In our sessions, abuse survivors learn the difference between a relationship dominated by power and control and one based on equality, respect, and trust. We served 456 survivors during the year.



## CHILDREN'S PROGRAM

Children who witness or endure family violence suffer trauma and manifest behaviors that thwart their ability to thrive. Given this reality, we employ an array of strategies to help children break the cycle of violence, learn safety strategies, and heal from the trauma of abuse. There were 534 children under the age of 18 in the families we served during the year. We gratefully acknowledge the St. Faith's House Foundation and the Sexauer Foundation for their sustained support of our services for children.

## COMMUNITY EDUCATION

Our community education campaign reached more than 14,400 persons during the year. We worked with communities of faith, police departments, human service agencies, civic organizations, schools, colleges, youth-serving organizations, court personnel, elected officials, medical providers and corporate employers, among others.

## NEXT STEP ECONOMIC EMPOWERMENT PROGRAM

We launched the Next Step Economic Empowerment Program in 2014. Since then, more than 310 women have overcome barriers to self-sufficiency. We are particularly grateful to TD Bank and the MBIA Foundation for their support of the program this year.



Empowerment Specialist Brenda Rodriguez and Next Step participants celebrate their achievements.

**24-HOUR HOTLINE**  
**888.438.8700**

**HOME: It's where you should feel  
safe and protected.**

**HOPE'S DOOR: It's who you call  
if you're not.**



## HOPE'S DOOR OSSINING

We launched Hope's Door Ossining to enhance services to under-served survivors along the Route 9 corridor, stretching from Peekskill to Tarrytown. Since 2011, we have served 1,299 survivors from these communities.

## FAMILY JUSTICE CENTER

The FJC closed last year due to federal funding cuts. We gratefully acknowledge the NYS Office of Victim Services, which re-funded the program this year. Our bilingual advocate assisted 117 survivors seeking orders of protection and related legal remedies.

## NORTHERN WESTCHESTER RISK REDUCTION TEAM

Hope's Door collaborated on this pilot project funded by the New York State Office for the Prevention of Domestic Violence. We are working to reduce the risk of intimate partner homicides, to increase safety for victims, to enhance internal responses to high-risk cases, and to improve our community's coordinated response to intimate partner violence. We gratefully acknowledge our partners, including the County Office for Women, Pace Women's Justice Center, the District Attorney's Office, Probation, the New York State Police, and the police departments from Bedford, Lewisboro, North Salem, Pound Ridge, and Somers. As the pilot program comes to a close, we are advancing plans to expand the project to all police departments in Westchester County.

# *Love Shouldn't Hurt and STAR Peer Leadership Program*



**At our 20th Annual Teen Symposium**, keynote speaker Melissa Dohme shared her story of being stabbed 32 times by her boyfriend after telling him she wanted to end the relationship. She highlighted the dangers of breakup violence and discussed the red flags and warning signs leading up to her attack. She later faced her attacker in court and watched as he was sentenced to life without parole.

Symposium Keynote Speaker  
Melissa Dohme

## DATING ABUSE AWARENESS, INTERVENTION, AND PREVENTION

Love Shouldn't Hurt, which includes a peer leadership component called STAR (Students Talking About Relationships), empowers young people with the ability to distinguish between abuse and relationships based on equality, respect, and trust. Young people learn how to help themselves, to give each other sound advice and, ultimately, to break the silence that allows abuse to continue.



Students Talking About Relationships

## WORKSHOPS – AWARENESS EVENTS – TEEN SYMPOSIUM

During the year, we presented 246 classroom workshops, sponsored 28 awareness events, and facilitated a dating abuse symposium for 286 participants. An estimated 8,862 young people learned potentially life-saving information about abuse during the year.

## RESULTS OF OUR WORK – BREAKING THE SILENCE

- Teen victims who would tell no one about the abuse dropped from 25% to 16%.
- Teen victims who would tell a parent grew from 26% to 41%.
- Teens who would tell a friend grew from 66% to 84%.

## MISSION STATEMENT:

Hope's Door seeks to end domestic violence and to empower victims to achieve safety, independence, and healing from the trauma of abuse.



# Highlights of the Year

## LAUNCH OF HOPE'S DOOR LEGAL CENTER

Closing a critical gap in services, we launched the Hope's Door Legal Center with a five-year grant award of \$1.9 million from the New York State Office of Victim Services. Stacey Neumann, who brought 17 years of experience in the Domestic Violence Bureau in the Brooklyn D.A.'s office, serves as Director of Legal Services, assisted by Attorney Mia Pergolizzi and Paralegal Brittany Miraldi. They are helping victims seeking orders of protection, pursuing divorces, establishing custody, and fighting for child support, among other civil legal needs.



Mia Pergolizzi, Brittany Miraldi, Stacey Neumann

## DAY OF ACTION WITH NYSCADV

In May, Hope's Door went to Albany to advocate with the New York State Coalition Against Domestic Violence. Our message: "We need to pass meaningful legislation to ensure survivors of domestic violence receive the support they need so no one who is asking for shelter or other services is ever turned away."



CarlLa Horton, Brittany Hodgins, State Senator Shelley Mayer, Stacey Neumann

## V-DAY BENEFIT

Feminist activists from Sleepy Hollow and Tarrytown produced The Vagina Monologues in February as a benefit for Hope's Door and My Sisters' Place.



Liflander Photography



## LUNCHEON



Hope's Door Staff



Debbie Lionetti, Laurie Sturz, Ingrid Connolly, Nancy Simpkins, Jennifer Ryan Safsel, Caroline Shepherd, Susan Stillman, Barbara Stewart



Lisa Copeland, Charlene Blackwood, CarlLa Horton, Jennifer Ryan Safsel, Ruth Hassell-Thompson, Donna Drayton



Patti D'Agostino, Lynn Borsellino



Mónica Martínez-Hess, Steve Crabbe, Gina Jackson

## GALA

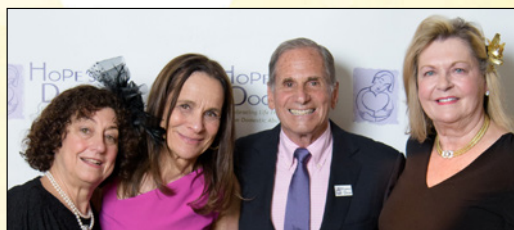
Our spring gala honored Susan and Michael Stillman for their many years of dedication to our mission. Our 245 guests donated more than \$242,000 to support our programs and services.



Daniel Schorr, Jill Deitch, Ken Marsolais, Kristen Gizzi, Debra Kousouros, Julia Peloso-Barnes, Liz Zimmerman, Blakely Brodbeck, Martha Kohn



Honorees Michael and Susan Stillman



Co-Chair Barbara Stewart, Honorees Susan Stillman and Michael Stillman, Co-Chair Karen Burchetta



Carol Dawley, Phil Morton, Barbara Turk



Rachel Marino, Liz Bruschi, Caroline Shepherd, Ingrid Connolly, Stephanie Weston, Martha Kohn, Liz Zimmerman, Karen Burchetta, Barbara Stewart, Laurie Sturz



Ahmed Kharem, Christina Kharem, Lisa Hofflich, Christian Munchenbach, Nazish Munchenbach, CarlLa Horton, Andy Saciolo



Tami Shimkin, Maya Lloyd



Jeffrey Kohn, Bob Camillo, Patricia Carrera, Debra Kousouros



# Financial Statement

## Condensed Statement of Support, Revenue, and Expenses

For the Years Ended June 2015, June 2016, June 2017, June 2018 and June 2019

<b>Public Support and Revenue</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>
<b>Public Support</b>					
Contributions and Special Events	\$485,708	\$333,316	\$485,799	\$500,143	\$509,409
Bequests	\$48,133	\$ 32,586	\$38,000	\$28,748	\$32,057
Other Public Support	\$154,970	\$ 79,720	\$197,477	\$85,034	\$76,620
<b>Total Public Support</b>	<b>\$688,811</b>	<b>\$ 445,622</b>	<b>\$721,276</b>	<b>\$613,925</b>	<b>\$618,086</b>
<b>Government Support</b>					
DSS Shelter Fees	\$549,641	\$ 561,612	\$581,927	\$614,706	\$607,167
NYS Crime Victims Board	\$362,656	\$ 415,578	\$462,798	\$476,306	\$724,689
Westchester County Office for Women	\$281,179	\$ 299,747	\$312,251	\$359,165	\$395,790
Division of Criminal Justice Services	\$33,675	\$ 34,176	\$35,598	\$34,884	\$36,316
Other Government Grants	\$41,414	\$ 96,546	\$94,209	\$103,562	\$92,367
<b>Total Government Support</b>	<b>\$1,268,565</b>	<b>\$1,407,659</b>	<b>\$1,486,783</b>	<b>\$1,588,623</b>	<b>\$1,856,329</b>
<b>Revenue</b>					
Interest Income	\$8,067	\$ 6,649	\$4,832	\$4,038	\$7,247
Other Revenue	\$6,318	\$ 1,295	\$13,868	\$474	\$88
<b>Total Revenue</b>	<b>\$14,385</b>	<b>\$ 7,944</b>	<b>\$18,700</b>	<b>\$4,512</b>	<b>\$7,335</b>
<b>Total Support and Revenue</b>	<b>\$1,971,761</b>	<b>\$1,861,225</b>	<b>\$2,226,759</b>	<b>\$2,207,060</b>	<b>\$2,481,750</b>
<b>Expenses</b>					
<b>Program Services</b>					
Shelter Program	\$717,415	\$ 696,971	\$693,337	\$667,390	\$690,139
Nonresidential Program	\$875,966	\$1,000,993	\$1,027,731	\$1,034,721	\$939,166
Legal Services					\$221,095
<b>Total Program Services</b>	<b>\$1,593,381</b>	<b>\$1,697,964</b>	<b>\$1,721,068</b>	<b>\$1,702,111</b>	<b>\$1,850,400</b>
<b>Support Services</b>					
Management and General	\$101,723	\$ 130,497	\$166,966	\$199,011	\$315,840
Fund Raising	\$266,546	\$ 255,548	\$296,099	\$300,973	\$262,616
<b>Total Support Services</b>	<b>\$368,269</b>	<b>\$ 386,045</b>	<b>\$463,065</b>	<b>\$499,984</b>	<b>\$578,456</b>
<b>Total Expenses</b>	<b>\$1,961,650</b>	<b>\$2,084,009</b>	<b>\$2,184,133</b>	<b>\$2,202,095</b>	<b>\$2,428,856</b>
<b>Excess of Support and Revenue</b>	<b>\$10,111</b>	<b>\$(222,784)</b>	<b>\$42,626</b>	<b>\$4,965</b>	<b>\$52,894</b>
<b>Percentage for Programs</b>	<b>81%</b>	<b>81%</b>	<b>79%</b>	<b>77%</b>	<b>76%</b>
Percentage Administration and Overhead	19%	19%	21%	23%	24%
<b>Ending Net Assets</b>	<b>1,548,965</b>	<b>\$1,326,182</b>	<b>\$1,368,808</b>	<b>\$1,373,773</b>	<b>\$1,426,667</b>



# With Thanks To our Many Donors, Volunteers and Supporters

## GOVERNMENT AGENCIES

NYS Division of Criminal Justice Services  
NYS Office of Children & Family Services  
NYS Office of Victim Services  
U.S. Department of Justice, OVW  
Westchester County  
Westchester County Board of Legislators  
Westchester County DSS  
Westchester County Office for Women

## FOUNDATIONS AND TRUSTS

Baker Foundation  
Benevity Community Impact Fund  
Daly Family Foundation  
Desperito Foundation  
Elizabeth G. Butler Angel's Fund  
Fidelity Charitable Gift Fund  
Harry Donenfeld Foundation  
Helen I. Graham Charitable Foundation  
Insurance Industry Charitable Foundation  
Louis & Anne Abrons Family Foundation  
Marshall Frankel Foundation  
MBIA Foundation  
Ms. Molly Foundation  
Neel Foundation  
Nelson Grantor Trust  
PayPal Charitable Giving Fund  
Pleasantville Rotary Foundation  
Rockefeller Philanthropy Advisors  
Rotary Club of Bronxville Foundation  
Sexauer Foundation  
Silberstein-Boesky Family Foundation  
St. Faith's House Foundation  
TD Charitable Foundation  
Thomas D. Klingenstein &  
Nancy D. Perlman Family Fund  
TisBest Philanthropy  
TJX Foundation

## CORPORATE AND BUSINESS

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Pulvers, Pulvers & Thompson  
Right Click Solutions  
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Student Assistance Services Corporation  
TD Bank  
The Judicial Title Insurance Agency  
The Westchester Bank  
Thompson & Bender  
Trilogy Consignment  
Wells Fargo Bank  
William Raveis Legends

## COMMUNITY

Briarcliff Manor UFSD High School  
Chappaqua Fire Department  
Friends of Judge Capeci  
Girl Scouts of Heart of the Hudson  
Katonah Reading Room  
Lions Club of Pleasantville  
Mohawk Day Camp  
New Castle Art Center  
P.E.O. Sisterhood Chapter K  
Pace FIRE  
United Way of Greater Waterbury  
United Way of Portland  
Women of the ELCA  
Women's Civic Club of Katonah  
Women's Club of Pleasantville  
Women's Council of Realtors

## INTERFAITH

Bedford Presbyterian Women's  
Association  
Bet Torah Sisterhood  
Briarcliff Congregational Church  
Congregation B'nai Yisrael  
Emanuel Evangelical Lutheran Church  
First Congregational Church of  
Chappaqua  
First Presbyterian Church of Katonah  
Greenburgh Hebrew Center  
Pound Ridge Community Church  
Presbyterian Church of Mt. Kisco  
Scarsdale Congregational Church  
Shabbat Chavarah  
St. Barnabas Episcopal Church  
St. John's Episcopal Church  
St. Mary the Virgin Church  
St. Matthew's Episcopal Church  
Stevens Memorial United  
Methodist Church  
Temple Beth Abraham  
Temple Shaaray Tefila  
Women of St. Matthew's Church

## WITH THANKS TO THOSE WHO DONATED THEIR TIME, GOODS, OR SERVICES

3 Westerly Bar and Grill  
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Alpha Beta Delta Sorority  
Backstage Salon  
Bartaco  
Bedford Gourmet  
Bellava MedAesthetics  
Best Wine Purveyors  
BNI Business Solutions  
Briarcliff Congregational Church  
Bronxville Teachers Association  
Caramoor Center for Music and the Arts  
Chappaqua Framing  
Chappaqua Paint & Hardware  
Chutney Masala  
Classic Harbor Line  
CNA Insurance Company  
Dig Inn  
Donna Hair Design  
Eclipse Hair, Body & Nails Salon  
EF Academy  
Etiquette Advantage  
Family Britches  
Farmhouse Tavern Katonah  
Felice Designs  
Flour and Sun Bakery  
Frank Financial Group  
Fred Astaire Dance Studio - Tarrytown  
FRESH Organic Salon  
FunFuzion  
G. E. Brown Fine Food & Provisions  
Gamma Sigma Sigma - Pace University  
Girl Scouts - Cadette Troop #3011  
Glass Onion Originals  
Grand Prix NY Racing  
Greenberg Traurig  
Hilton Westchester  
hip-kid  
IMAGRL Alliance  
Jacob Burns Film Center  
Janie and Jack  
Junior League of Bronxville  
Junior League of Northern Westchester  
Katonah Museum  
Keep Insurance Agency  
Kenneth Chen Portraits  
Kramer, Dillof, Livingston & Moore  
Lange's Little Store & Delicatessen  
Le Jardin Du Roi  
Lexington Square Cafe  
'Lil Chocolate Shoppe  
Little Pub  
Lulu Cake Boutique  
Lyndhurst Mansion

Maestro 360  
Michael Robert Salon & Spa  
Minnette for NWF  
Mint Theater Company  
MMR Research Worldwide  
Monique Banks Party  
Morgan Stanley Wealth Management  
Mt. Kisco Seafood  
National Basketball Association  
Neuberger Museum of Art  
New York Life Insurance Company  
O'Melveny & Myers  
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Pound Ridge Wines & Spirits  
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Quest Yoga Arts  
Red Hat on the River  
Right Click Solutions  
Rye Brook Personal Training  
Salon Biagio  
Sambal Thai & Malay  
Saw Mill Club  
So Mulch More  
Spa Chiara  
Sugar Loaf Mountain Herbs  
Sweet Grass Grille  
Tarry Tavern  
The Alamo Drafthouse Yonkers  
The Arena  
The Cheesecake Factory  
The Culinary Institute of America  
The Greenwich Hotel  
The Grove of Valhalla  
The Picture House  
The Ritz-Carlton  
The Sharing Shelf  
The Village Bookstore  
The ViVA BELiZE Collection  
The Whitlock  
Theater Extras  
Verizon  
Village Social Kitchen & Bar  
Westchester Broadway Theatre  
Westchester Children's Association  
Westchester Philharmonic  
Westport Country Playhouse  
Whippoorwill Country Club  
Yes She Can  
Yoga Haven  
Zonta of Westchester

Please accept our apology for  
any inadvertent omissions.  
Please know that we do not  
list individual donors.



## MISSION STATEMENT

Hope's Door seeks to end domestic violence and to empower victims to achieve safety, independence, and healing from the trauma of abuse.



Hope's Door Staff at Gala 2019



HOPE'S  
Door

*Embracing Life Free  
From Domestic Abuse*

**HopesDoorNY.org**

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