



# HOPE'S DOOR 2017 Annual Report



Embracing Life Free From Domestic Abuse

# MISSION STATEMENT: Hope's Door seeks to end domestic violence and to empower victims to achieve safety, independence, and healing from the trauma of abuse.

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## EXECUTIVE DIRECTOR

Carla Horton, MPA

## ANNUAL REPORT TEAM

Carla Horton  
Martha Obler Kohn  
Pat Rosafort  
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CARLA HORTON



HOPE'S  
DOOR

## FROM THE EXECUTIVE DIRECTOR

It was an extraordinary year of service at Hope's Door.

Here are selected accomplishments:

- ▶ Responded to 1,177 hotline callers in crisis – up 9%
- ▶ Increased the overall number of survivors served by 6%
- ▶ Boosted the number served in our Next Step Economic Empowerment Program by 60%
- ▶ Increased middle school prevention services by 9%
- ▶ Expanded emergency shelter capacity by 19%
- ▶ Increased the number served in the Family Justice Center by 49%

Additionally, we broadened our prevention program to middle schools, enhanced efforts to promote trauma-informed service delivery, worked in collaboration to increase shelter access for LGBTQ victims, upgraded our computer systems with funding from the New York State Office of Victim Services, and accepted a grant award of \$194,414 that will allow us to implement capital improvements at our shelter.

It was also a challenging year for Hope's Door. We lost the lease to our main office in Pleasantville—the single greatest organizational challenge we had faced since securing our shelter residence 20 years ago. It took months to find a new organizational home in Hawthorne. This new site will offer accessibility for persons with disabilities along with increased space for expanded service delivery. Moreover, our donors responded generously to our On the Move appeal, which we launched to cover the one-time costs and increased rent for the new space.

We could never accomplish all we do without our Board of Directors, Advisory Board, staff, volunteers and donors. We ask you to continue to share in our mission of hope and safety.

## STATEMENT OF CHARITY ACCOUNTABILITY

Hope's Door wants the public to have complete confidence in our charitable work. We are recognized by the IRS as a 501 (c) (3) non-profit charity. Our tax ID number is 13-3023259. Contributions are tax deductible to the extent provided by law.

Contact us or refer to our website to review the following:

IRS Letter of Determination • Annual Reports • Audited Financial Statements • IRS Form 990



# Voices of Survivors

As my husband became more and more controlling, I felt more and more hopeless, helpless, and isolated. One day, he smashed a chair to pieces in front of our frightened children. My parents told me to try harder to make the marriage work. My son's counselor at school referred me to Hope's Door. They helped me develop a safety plan, advocated with the chief of police, accompanied me for an order of protection, and helped me find a job. I am hopeful now and confident that I will be able to provide safety and financial support for my children and myself.



Even after my ex-boyfriend choked me, I didn't tell anyone. I didn't know where to turn. I felt stuck. Then I heard about the teen program at Hope's Door. I not only learned how to protect myself but now I can help others facing the same problem.

I went to the Hope's Door shelter with my two sons to escape domestic violence. At first, I doubted myself for leaving. After months of counseling, I started to see how controlling my husband really was and how much my sons feared him. One day I burst into tears – not out of sadness but out of relief that I had really done the right thing by leaving. My husband continued to try and control me, but I held fast. My boys and I could not be happier living away from the violence we so feared.



After numerous angry outbursts, I took my daughter to the Children's Program at Hope's Door. She shared with her counselor that she was upset that her father was not around but had mixed feelings toward him. The children's counselor began working with her on identifying her emotions in the moment and putting specific words and pictures to how she was feeling. Through play therapy and art therapy, my daughter started to open up and describe her feelings. Her angry outbursts are less frequent, and when they occur, she can now share her feelings.

I was in an abusive situation for years before I fled to Hope's Door with my children. I had tried to leave in the past, but I always returned because I had no job and no money. I joined the Next Step program and identified my dream of working in cosmetology. Hope's Door helped me apply to schools and get financial aid. I have so much appreciation for all the help and support I received, especially with my new career. I keep thinking how amazing it is to be on my own!



**HOME:** It's where you should feel safe and protected.  
**HOPE'S DOOR:** It's who you call if you're not.

# Safety: the Cornerstone of all Services



## 24-HOUR HOTLINE 888.438.8700

The hotline is the gateway to our services. We encourage people to call and speak up for themselves or for someone who can't. During the year, we responded to 1,177 callers in crisis — up 9% from last year.

## SAFETY PLANNING AND DANGER ASSESSMENTS

Safety planning and danger assessments are the most important services we provide. We help victims assess their level of danger and empower them with safety strategies — whether the victim decides to leave or to stay in the relationship.

## EMERGENCY SHELTER

It takes tremendous courage for an abused person to walk away from home and into our shelter. Often leaving behind not only the abuser but also their family, friends, neighbors, job, and other sources of love and support. Imagine just for a moment your life without these or similar comforts. It's almost unimaginable—perhaps equally as painful as the abuse and violence left behind. During the year, we provided 5,469 days of safety to 84 victims, including 48 women, 4 men and 32 children.

## COUNSELING, SUPPORT AND ADVOCACY

Our counseling, support group and advocacy program is a safe place for survivors to break the silence about the violence, to learn safety strategies and to prudently plan for the future. In our sessions, abuse survivors learn the difference between a relationship dominated by power and control and one based on equality, respect and trust. We served 572 survivors during the year.

## CHILDREN'S PROGRAM

Children who witness or endure family violence suffer from trauma and manifest behaviors that thwart their ability to thrive. Given this reality and its daunting implications, we employ an array of strategies to help children break the cycle of violence, learn safety strategies, and heal from the trauma of abuse. There were 537 children under the age of 18 in the families we served during the year.

## COMMUNITY EDUCATION

Our community education and outreach campaign reached more than 6,900 persons during the year. We worked with communities of faith, police departments, human service agencies, civic organizations, schools, colleges, youth-serving organizations, court personnel, elected officials, medical providers and corporate employers, among others.

## NEXT STEP ECONOMIC EMPOWERMENT PROGRAM

By controlling financial resources, abusers often force victims to choose between staying in the relationship or facing economic hardship if they leave. In the Next Step program, survivors identify their barriers to safety and independence and receive funds to pursue educational and vocational goals. 57 survivors participated in the program — up 60% over last year. Within 12 months, 30 participants secured or maintained employment.

## HOPE'S DOOR OSSINING

We launched Hope's Door Ossining in 2012 to enhance our community services to survivors along the Route 9 corridor, stretching from Peekskill down to Tarrytown. Since opening, we have served 711 survivors from these communities.

## FAMILY JUSTICE CENTER

Hope's Door is a collaborative partner at the Family Justice Center in White Plains. Our bilingual advocates assisted 336 survivors during the year seeking orders of protection and related legal remedies — an increase of 49%.

24-Hour Hotline 888.438.8700

# Love Shouldn't Hurt and STAR Peer Leadership Program

## DATING ABUSE AWARENESS, INTERVENTION, AND PREVENTION

Love Shouldn't Hurt is an awareness, intervention, and prevention initiative that addresses the serious issue of abuse in dating relationships. The program includes a peer leadership component called STAR (Students Talking About Relationships).

The program empowers young people with the skills to distinguish between abusive relationships and those based on equality, respect and trust. The cornerstone of our program is the knowledge that young people are reluctant to reveal abuse to adults but will reach out to friends. Our program empowers young people with the knowledge they need to help themselves, to give each other sound advice and, ultimately, to break the silence that allows abuse to continue.



Westlake HS Awareness Event



New Rochelle HS Awareness Event

## STAR CHAPTERS HAVE OPERATED OUT OF THE FOLLOWING LOCATIONS:

- 1) Alexander Hamilton Middle School/High School (Elmsford)
- 2) Hendrick Hudson High School (Montrose)
- 3) Hope's Door (Pleasantville/Hawthorne)
- 4) New Rochelle High School (New Rochelle)
- 5) Ossining High School (Ossining)
- 6) Scarsdale High School (Scarsdale)
- 7) The Ursuline School (New Rochelle)
- 8) Walter Panas High School (Cortlandt Manor)
- 9) Westlake High School (Mount Pleasant)
- 10) White Plains High School (White Plains)
- 11) Yorktown High School (Yorktown)

## WORKSHOPS — AWARENESS EVENTS — TEEN SYMPOSIUM

Staff, STAR peer leaders, and other volunteers presented 205 classroom workshops, sponsored 37 awareness events, and facilitated a symposium for 308 teens. An estimated 10,397 young people learned potentially life-saving information about abuse during the year.

## RESULTS OF OUR WORK — BREAKING THE SILENCE

- ▶ Teen victims who would tell no one about the abuse dropped from 25% to 16%.
- ▶ Teen victims who would tell a parent grew from 26% to 41%.
- ▶ Teens who would tell a friend grew from 66% to 84%.



Teen Symposium Educational Segment

# Highlights of the Year

## HOPE'S DOOR MOVES TO HAWTHORNE

During the year, we lost the lease to our main office in Pleasantville, home to all of our community services programs and senior management team. We secured a new site in Hawthorne but needed more than four months to complete renovations. During that time, six of us shared one room over the garage at our emergency shelter while other staff members found temporary work sites in six other locations. After projecting that the move would add \$222,108 in one-time costs and increased rent over the five years of the lease, we launched an "On the Move" appeal that raised \$124,100 to date to help offset the increased costs.



RNN's Richard French, HD Board of Directors President Debra Kousouros, RNN's Christine French, HD Executive Director CarlLa Horton

## HARVESTING HOPE LUNCHEON HIGHLIGHTS ECONOMIC EMPOWERMENT

At our Harvesting Hope 2016 luncheon, you could hear a pin drop as "Emelia" told her story of abuse and how she empowered herself with the help of Hope's Door. Following this, Dyllan McGee (Founder and Executive Producer of MAKERS) moderated a panel discussion on economic empowerment. Panelists included Advisory Board member Jean Marie Connolly, Senior Director, BNY Mellon Wealth Management; Navy E. Djonovic, Partner, Maier Markey & Justic LLP; Dawn Kirby, Partner, DelBello Donnellan Weingarten Wise & Wiederkehr, LLP's Bankruptcy Practice Group; and Colleen Torpie, Owner, Allstate Insurance.



TD Bank Staff at the Kickoff of the Purple Purse

## THE ALLSTATE FOUNDATION AND PURPLE PURSE CHALLENGE

Hope's Door joined the Allstate Foundation's Purple Purse Challenge to raise funds and awareness about financial abuse. We gratefully acknowledge the Allstate Foundation for their leadership, TD Bank for providing the site for the Purple Purse Challenge kickoff, and our many donors for helping us raise over \$29,000 to support our mission.



Luncheon Guests and Donors: Ingrid Connolly, Nancy K. Simpkins, Debbie Lionetti, Ursula LaMotte, Emcee Dyllan McGee, Lorraine Reeder, Barbara Stewart, Laurie Sturz



## NYSCADV AND DAY OF ACTION

In May, Hope's Door joined with the New York State Coalition Against Domestic Violence and hundreds of advocates from across the state at a Day of Action in Albany to educate legislators on key issues affecting victims and their children.

Patty Peloso-Barnes, Julia Peloso-Barnes, Peter Loughran, Katie M.

## HOPE'S DOOR GALA HONORS JEAN MARIE CONNOLLY

Our Annual Spring Gala honoring Jean Marie Connolly, a former Board of Directors member and current Advisory Board member, garnered a record 355 attendees and raised a record-breaking \$250,000. When accepting her award, Jean stated, "I'm so proud to have been able to shine a light on the 15.5 million children impacted by domestic violence every year and to highlight the work Hope's Door does every day to help children living in violent homes."



NYS Assemblyman Tom Abinanti, Westchester County Board of Legislators Chair Michael Kaplowitz, Westchester County Legislator Catherine Borgia, Westchester County Director of Economic Development and Special Adviser to the County Executive George Oros, Director of Westchester County Office for Women Robi Schlaff, former Westchester County Legislator Ursula LaMotte, NYS Senator Andrea Stewart-Cousins, Honoree Jean Marie Connolly, NYS Senator Terrence Murphy, Westchester Deputy County Executive Kevin Plunkett, Hope's Door Executive Director Carlla Horton, Ambassador April H. Foley, and Gala Emcee and News 12 Westchester Anchor Tara Rosenblum



Jessica Piecyk, David Zimmerman, Liz Zimmerman, Daniella Mayer, Board of Directors member Blakely Brodbeck, Julie Suchman, Walt Piecyk, Martin LaGuerre, Martin Brodbeck, Paul Suchman



Stacy Daly, Nancy K. Simpkins, Andrea De George, Patricia Carrera, Eugene Crew, John and Patricia Klingenstein, Barbara Stewart

## HOPE'S DOOR ADVISORY BOARD

Board President Debra Kousouros hosted our second Annual Advisory Board meeting at her home in June. Staff presented information on our programs and services and Advisory Board members offered insights on how we could work collaboratively to promote safety, independence, and healing from the trauma of abuse.



Sheryl Dale, Martha Obler Kohn, Helen Williams, Penney J. Klingman, Diane Rooney, Gina R. Jackson, Tom Gardner, Irina Zhabinskaya, Patricia Carrera, and Joel Seligman

# Financial Statement

Condensed Statement of Support, Revenue, and Expenses  
For the Years Ended June 2013, June 2014, June 2015, June 2016 and June 2017

<b>Public Support and Revenue</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
<b>Public Support</b>					
Contributions and Special Events	\$442,052	\$420,244	\$485,708	\$333,316	\$485,799
Bequests	\$62,816	\$25,494	\$48,133	\$ 32,586	\$38,000
Other Public Support	\$121,318	\$171,920	\$154,970	\$ 79,720	\$197,477
<b>Total Public Support</b>	<b>\$626,186</b>	<b>\$617,658</b>	<b>\$688,811</b>	<b>\$ 445,622</b>	<b>\$721,276</b>
<b>Government Support</b>					
DSS Shelter Fees	\$574,741	\$553,976	\$549,641	\$ 561,612	\$581,927
NYS Crime Victims Board	\$333,989	\$332,561	\$362,656	\$ 415,578	\$462,798
Westchester County Office for Women	\$185,081	\$227,262	\$281,179	\$ 299,747	\$312,251
Division of Criminal Justice Services	\$33,242	\$32,125	\$33,675	\$ 34,176	\$35,598
Other Government Grants	\$155,963	\$84,537	\$41,414	\$ 96,546	\$94,209
<b>Total Government Support</b>	<b>\$1,283,016</b>	<b>\$1,230,461</b>	<b>\$1,268,565</b>	<b>\$1,407,659</b>	<b>\$1,486,783</b>
<b>Revenue</b>					
Interest Income	\$7,286	\$5,955	\$8,067	\$ 6,649	\$4,832
Other Revenue	\$254	\$222	\$6,318	\$ 1,295	\$13,868
<b>Total Revenue</b>	<b>\$7,540</b>	<b>\$6,177</b>	<b>\$14,385</b>	<b>\$ 7,944</b>	<b>\$18,700</b>
<b>Total Support and Revenue</b>	<b>\$1,916,742</b>	<b>\$1,854,296</b>	<b>\$1,971,761</b>	<b>\$1,861,225</b>	<b>\$2,226,759</b>
<b>Expenses</b>					
<b>Program Services</b>					
Shelter Program	\$722,086	\$720,571	\$717,415	\$ 696,971	\$693,337
Nonresidential Program	\$640,647	\$730,871	\$875,966	\$1,000,993	\$1,027,731
<b>Total Program Services</b>	<b>\$1,362,733</b>	<b>\$1,451,442</b>	<b>\$1,593,381</b>	<b>\$1,697,964</b>	<b>\$1,721,068</b>
<b>Support Services</b>					
Management and General	\$192,845	\$142,221	\$101,723	\$ 130,497	\$166,966
Fund Raising	\$204,348	\$239,709	\$266,546	\$ 255,548	\$296,099
<b>Total Support Services</b>	<b>\$397,193</b>	<b>\$381,930</b>	<b>\$368,269</b>	<b>\$ 386,045</b>	<b>\$463,065</b>
<b>Total Expenses</b>	<b>\$1,759,926</b>	<b>\$1,833,372</b>	<b>\$1,961,650</b>	<b>\$2,084,009</b>	<b>\$2,184,133</b>
<b>Excess of Support and Revenue</b>	<b>\$156,816</b>	<b>\$20,924</b>	<b>\$10,111</b>	<b>\$(222,784)</b>	<b>\$42,626</b>
<b>Percentage for Programs</b>	<b>77%</b>	<b>79%</b>	<b>81%</b>	<b>81%</b>	<b>79%</b>
<b>Percentage Administration and Overhead</b>	<b>23%</b>	<b>21%</b>	<b>19%</b>	<b>19%</b>	<b>21%</b>
<b>Ending Net Assets</b>	<b>\$1,517,928</b>	<b>\$1,538,852</b>	<b>1,548,965</b>	<b>\$1,326,182</b>	<b>\$1,368,808</b>



# With Thanks

## To Our Many Donors, Volunteers, and Supporters

### GOVERNMENT AGENCIES

Homeless Housing Assistance Program  
NYS Division of Criminal Justice Services  
NYS Office of Children & Family Services  
NYS Office of Victim Services  
U.S. Department of Justice, OVW  
Westchester County  
Westchester County Board of Legislators  
Westchester County DSS  
Westchester County Office for Women

### FOUNDATIONS AND TRUSTS

Allstate Foundation  
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The Allstate Foundation  
The Amy Marie Crabtree Foundation  
The Baker Foundation  
The Bank of America Charitable Foundation  
The Daly Family Foundation  
The Desperito Foundation Inc  
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The Marshall Frankel Foundation  
The Neel Foundation  
The Richard & Mary Morrison Foundation  
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The TJX Foundation  
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### CORPORATE AND BUSINESS

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Asian Society of Arts  
AssuredPartners Northeast  
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BACI Hair Studio  
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SoulCycle  
SP2  
Spavia White Plains  
Sugar Loaf Mountain Herbs  
Tagine Restaurant & Wine Bar  
TD Bank  
The Culinary Institute of America  
The Grove of Valhalla  
The Kensington Assisted Living  
The Westchester Bank  
Thompson & Bender  
Tompkins Mahopac Bank  
Transformation Zone Yoga  
Village Social Kitchen & Bar  
Volz Auto Group  
W by Worth  
Westchester Medical Center  
Westchester Toyota  
Willy Nicks Restaurant  
Yoga Loft at Bedford Post  
York International Agency

### COMMUNITY

Alcott Montessori School  
Alpha Beta Delta Sorority  
American Muslim Women's Association  
Asian Society of Arts  
Birthright of Peekskill  
Bronxville Middle School  
Bronxville Teachers Association  
Caramoor Center for Music and the Arts  
Children's Museum of the Arts  
Clinton Street Center - Women's Group  
Committee to Elect Terrence Murphy  
Committee to Re-Elect Mayor Delfino  
Elks Southern Westchester 707 Lodge  
Friends of Rob Astorino  
Friends of Shari Gordon  
Girl Scout Troop 2840  
Girl Scout Troop 2956  
Girl Scout Troop 3011  
Girl Scouts of Heart of the Hudson  
Habitat for Humanity  
Hampshire Club  
Harvey Cavalier Camp  
Helping Hands of Rye  
Hudson Stage Co.  
Hudson Valley Birth Network  
IMAGRL Alliance  
Junior League of Bronxville  
Junior League of Northern Westchester  
Lisa B. Dorman for Family Court Judge  
Manhattanville College  
Mint Theater Company

National Network to End Domestic Violence  
New Rochelle High School  
Oak Lane Child Care Center  
One Love Foundation  
P.E.O. Sisterhood Chapter K  
Pace Women's Justice Center  
Pleasantville High School  
Pleasantville Middle School  
Pleasantville Rotary Foundation  
Pound Ridge PBA  
Professional Women of Westchester  
Robert E. Bell Middle School  
Sing Sing Correctional Facility  
Somers Democratic Town Committee  
Stuart's Farm  
The Ethical Society of Northern Westchester  
The Kensico Cemetery  
The Links Greater Hudson Valley Chapter  
The Ursuline School  
Valhalla High School  
Westchester Women's Bar Association  
Wildlife Conservation Society  
Women's Civic Club of Katonah  
Zonta Club of New Rochelle

### INTERFAITH

Bedford Presbyterian Women  
Bet Torah Sisterhood  
Briarcliff Congregational Church  
Church of St. John & St. Mary  
Church of St. Mary the Virgin  
Congregation Bnai Yisrael  
Emanuel Evangelical Lutheran Church  
First Congregational Church of Chappaqua  
First Presbyterian Church of Katonah  
Irvington Presbyterian Church  
Peekskill SDA Church  
Pound Ridge Community Church  
Presbyterian Church of Mt. Kisco  
Presbyterian Church of Pleasantville  
Scarsdale Congregational Church  
South Presbyterian Church of Dobbs Ferry  
St. Barnabas Episcopal Church  
St. John's Episcopal Church  
St. Matthew's Episcopal Church  
St. Stephen's Episcopal Church  
Star of Bethlehem Baptist Church  
Stevens Memorial Methodist Church  
Temple Beth Abraham  
Temple Israel Center of White Plains  
Temple Shaaray Tefila  
The Church of Jesus Christ of Latter-Day Saints  
Trinity Guild  
Unitarian Universalist Congregation

Please accept our apology for any inadvertent omissions. Please know that we do not list individual donors.



# HOPE'S DOOR

*Embracing Life Free  
From Domestic Abuse*



Hope's Door Staff at 2016 Luncheon

**HopesDoorNY.org**

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